## We are the doctor of your invisible air.





Nippon Air Conditioning Services Co., Ltd.

2nd Quarter of Fiscal year ending March 2022 Financial Results Reference Materials

November 2021

TSE 1st section, NSE 1st section: 4658

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## Building facilities maintenance

Number of technology-related employees: 2,581

Bases: 47 prefectures and 6 overseas countries

Company overview					
Head office	239-2 Terugaoka, Meito-ku Nagoya-shi, Aichi Japan				
Capital stock	¥1,139 million				
Business description	General building facility maintenance service				
Number of employees	Consolidated 3,186	Non-consolidated 2,270			
Net sales	Consolidated ¥49.1 billion	Non-consolidated ¥34.5 billion			
Number of bases	Domestic 82 bases	Overseas 10 bases			

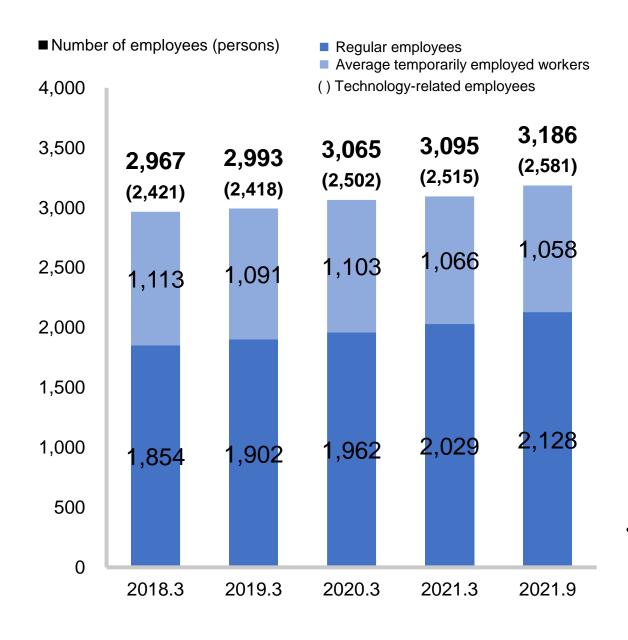
Apr. 1964 The company is established in Higashijukucho, Nakamura-ku Nagoya-shi, Aichi.



<sup>\*</sup> Number of employees is as of the end of September 2021.

<sup>\*</sup> For net sales, the number in the fiscal year ended March 2021 is used.

<sup>\*</sup> Number of bases is as of the end of March 2021 (based on address).



Technology-related employees account for more than 80%

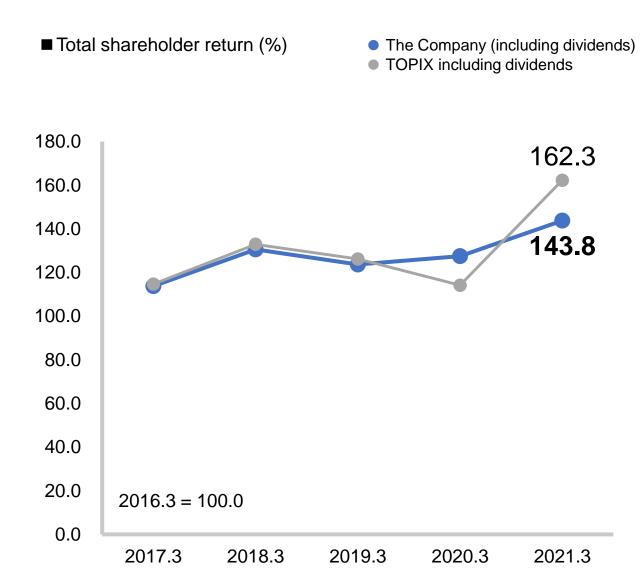
Technology-oriented company



Systems for improving technological capabilities

- Systematic training curriculum
- Linking promotions to official qualifications
  - Instructor system, etc.

Stock-related information					
Stock price	¥794				
Total market capitalization	¥28.4 billion				
Dividends	¥41.50 per share				
Dividend payout ratio	49.65%				
Dividend yield	5.23%				
Number of shareholders	9,232				
PER	9.50x (EPS: ¥83.59)				
PBR	1.39x (BPS: ¥572.85)				
ROE	10.5%				



<sup>\*</sup> For stock price, closing price as of November 8, 2021 is used.

<sup>\*</sup> For dividends and EPS, predicted numbers in the fiscal year ending March 2022 are used.

<sup>\*</sup> For number of shareholder, as of the end of September 2021 is used.

<sup>\*</sup> For BPS and ROE, actual number in the fiscal year ended March 2021 are used.

<sup>\*</sup> Total market capitalization is based on total shares issued and outstanding (including treasury stock) as of the end of the period September, 2021.

## To make all our stakeholders happier



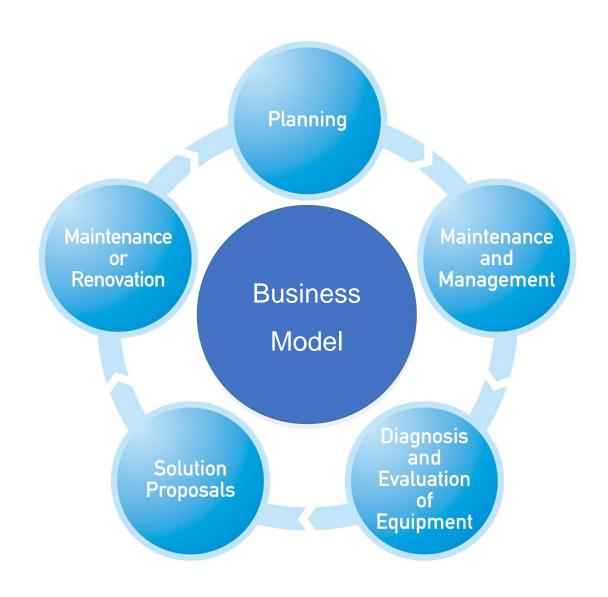
#### Creation of social value

Management philosophy

Bringing together the technological capabilities and human resources to maintain optimal environments and give our clients peace of mind through top quality service.



#### Creation of economic value



In-house technicians can respond in any phase



Technological capabilities

Total support capabilities

Solution capabilities

Business division	Overview	Net sales composition
PM Preventive Maintenance	Inspection, maintenance, repair, replacement, etc. of overall equipment / systems of buildings. (mainly air conditioning)	39%
Facility Management	Integrated management that optimally combines maintenance services with daily maintenance and management.	34%
Reform and Construction	■ Mainly renovation work of existing equipment.	27%

<sup>\*</sup> For net sales composition, actual number in the 2nd Quarter of fiscal year ending March 2022 is used.

#### Central surveillance service



Daily measurement service



Regular maintenance service



Solution proposals



Environmental diagnosis service



Disinfection and decontamination service

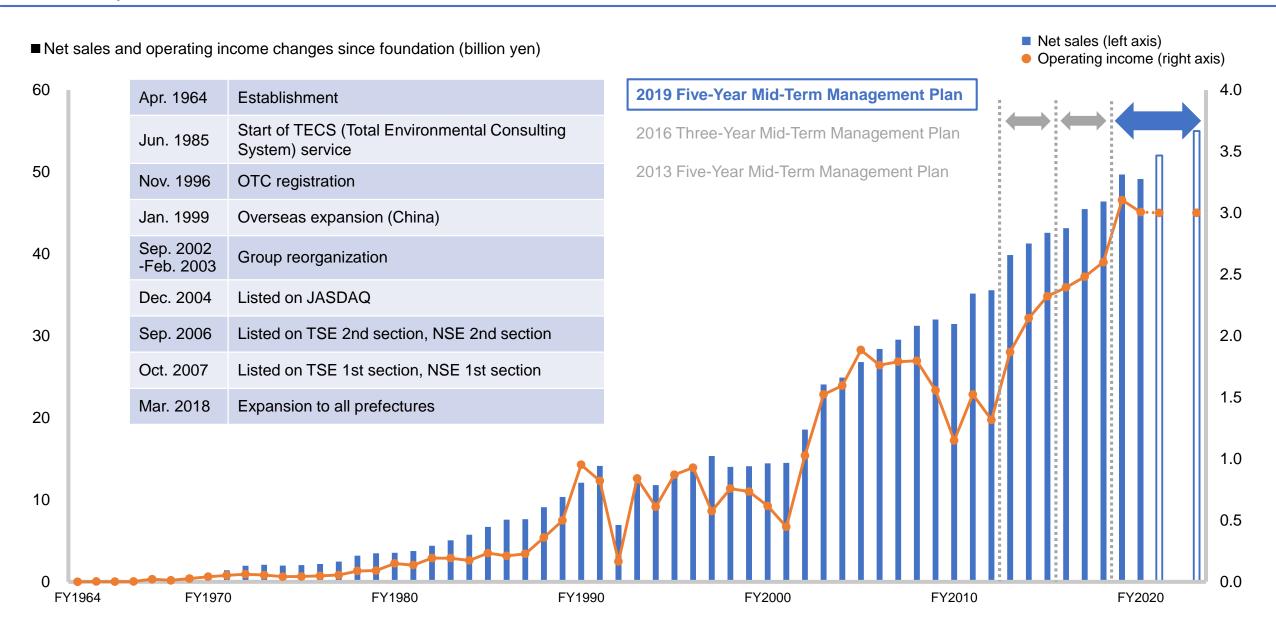


"Is it possible to create such and such environment?" or "How can we improve the situation?"



Boosting added value by identifying needs based on dialogue with customers

**Linked to ESG (Environment)** 



<sup>\*</sup> Accounts settlement period was irregular for FY1969 (6th fiscal year) and FY1992 (30th fiscal year), six months.



#### Three goals since foundation

- (1) Overseas expansion (Jan. 1999)
- (2) IPO in TSE and NSE (Sep. 2006)
- (3) Expansion to all prefectures (Mar. 2018)

#### **Achieved all**

#### To make all our stakeholders happier

- (1) [Customers] Provision of high-added value services
- (2) [Employees] Improvement of satisfaction level and technological capabilities
- (3) [Shareholders] Implementation of stable returns

Link to improvement of value of entire society

## Construction and maintenance Companies approx. ¥2.2 trillion



Approx. 70% of the air conditioning and heat source system market is for existing buildings



# we project a target for the Company of approx. ¥1.5 trillion

	The Company	Company A	Company B	Company C
Total market capitalization	<b>¥28.4</b> billion	¥190.4 billion	¥114.6 billion	¥7.3 billion
PER	<b>9.50</b> x	16.74x	18.59x	7.22x
PBR	<b>1.39</b> x	2.01x	1.86x	0.42x
ROE	10.5%	14.1%	9.8%	6.3%
Net sales	<b>¥49.1</b> billion	¥300.0 billion	¥104.1 billion	¥34.6 billion
Operating income	<b>¥3.0</b> billion	¥15.2 billion	¥7.5 billion	¥1.1 billion
Operating income to sales	6.1%	5.1%	7.2%	3.2%
Average annual salary	<b>¥5,940</b> thousand	¥4,930 thousand	¥3,490 thousand	¥3,680 thousand
Average age	<b>39.3</b> years old	46.1 years old	53.6 years old	52.3 years old

## High flexibility and

### Capability to create added value



### Inferior in amount but

superior in ratio and efficiency

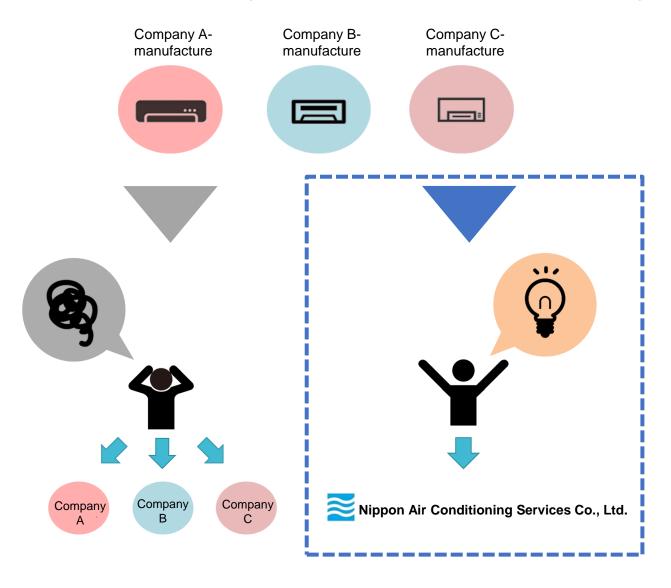
<sup>\*</sup> For total market capitalization of individual companies, closing price as of November 8, 2021 is used.

<sup>\*</sup> For EPS of individual companies, predicted number as of FY2021 is used, for BPS, ROE, net sales, operating income, operating income to sales, the actual numbers for FY2020 are used.

<sup>\*</sup> For average annual salary and average age, the actual numbers for FY2020 are used.

<sup>\*</sup> Total market capitalization of individual companies is based on total shares issued and outstanding (including treasury stock) as of FY2021 2Q.

There is air-conditioning equipment from various makers inside buildings.



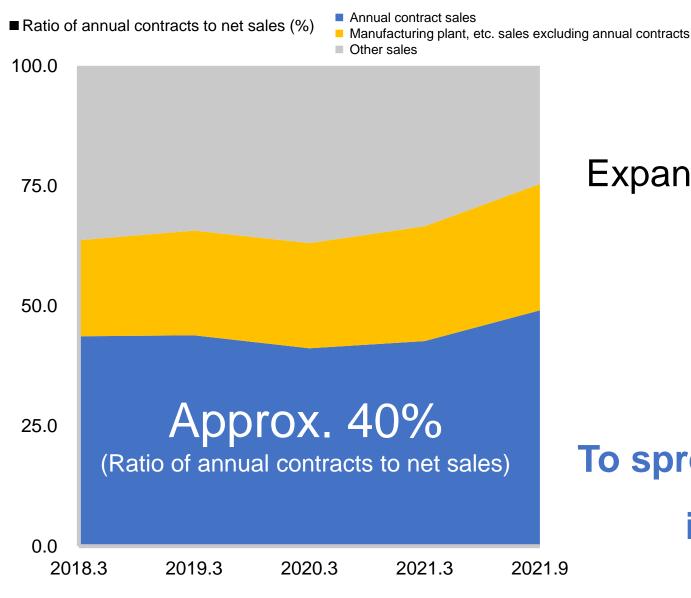
No restrictions by makers

Quick response in-house



Reduced workload on customers

Flexibility and diversity



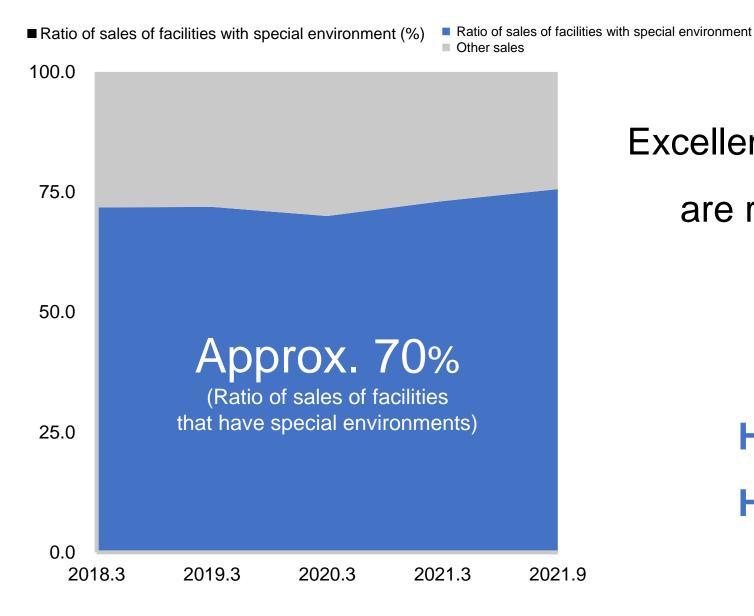
Stable annual contracts

Expansion of manufacturing plants, etc.



The key to growth is manufacturing plants

To spread economic risk by operating in various business types



Excellent technological capabilities are required for maintenance and management



High barrier to entry High switching cost

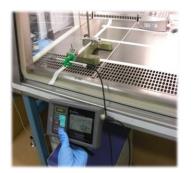
<sup>\*</sup> Facilities with special environments indicate "hospital and research facilities," "manufacturing plants, etc.," and "other special facilities."

### Examples of the technological capabilities required are shown below.















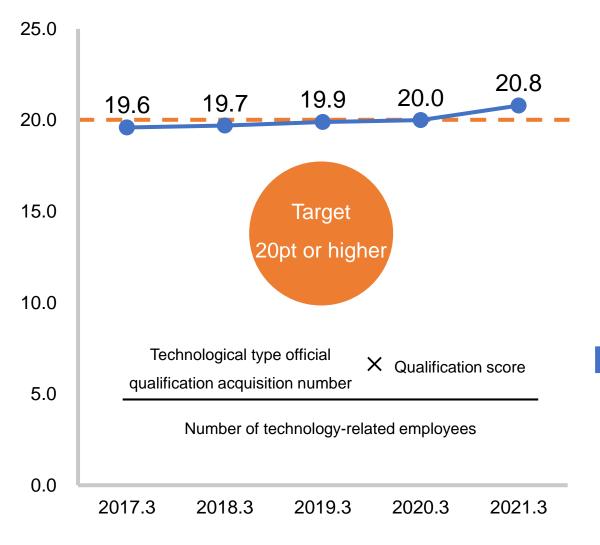






<sup>\*</sup> Picture: Environmental performance measurement / diagnosis, Clean equipment maintenance, Environmental hygiene management, High efficiency filter maintenance, Work environment measurement, Safety cabinet performance inspection / decontamination / sterilization / cleaning etc.

#### ■ Technological capabilities index (pt)



Technological type official qualification acquisition number

9,336



### Base of technological capabilities

Linked to human resources

<sup>\*</sup> The official qualification acquisition number and number of employees are only those related to technology. The qualification score is based on the Company's standard. The total number of official qualifications held is as of the end of March 2021. All numbers are on a non-consolidated basis.

#### Office building



Air conditioning equipment in conference room breaks down



Use the same room patiently
Use other room

Replaceable, low level of emergency



#### Hospitals



#### Manufacturing plants



Air conditioning equipment in operating room breaks down



Operating room cannot be used Surgery cannot be performed

Air conditioning equipment in manufacturing plant breaks down

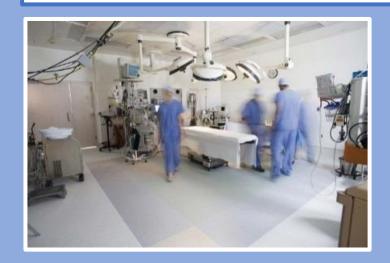


Products quality defects

Manufacturing line halt

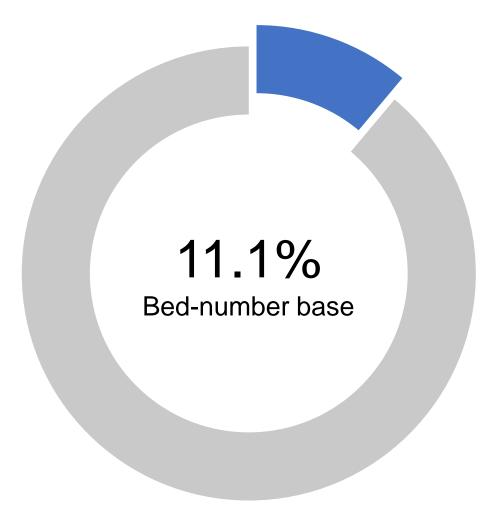


Irreplaceable, high level of emergency





■ Percentage of acceptance of outsourcing for domestic hospitals that have 600 beds or more (%)



Strength in maintenance and management of facilities of large-scale hospitals



Integrated management

Maintenance of environmental performance

Optimization of facility administration

New approach to expand orders for pharmaceutical manufacturing plants, etc.



## Validation total support



A project is under way to build a system toward medium- to long-term deployment.

<sup>\*</sup> Validation is verification that the structural equipment, procedures and processes of a manufacturing plant as well as other manufacturing controls and quality control methods can obtain the expected results, and by documenting these procedures, verification that pharmaceuticals with the target quality can be continuously manufactured.

#### To achieve carbon neutrality:

Private solar power generation and consumption systems for manufacturing plants and similar facilities.



#### Shift in paradigm from selling power to in-house production and consumption

Currently being actively developed by Nippon Air Conditioning Hokuriku Co., Ltd. through use of PPA model, etc.

## Aiming at nationwide development, newly established the Energy Solutions Division.

<sup>\*</sup> PPA model: Business model whereby a third party leases space at the site of the power consumer or rooftop to install solar power systems that generate power for the consumer.

<sup>\*</sup> Private solar power generation and consumption system: A system that uses solar power generation to provide part of the electricity required for business activities by installing solar panels within factories and other facilities of businesses.

#### Role of Energy Solutions Division

Support the introduction of renewable energy "solar power generation" by companies.

Propose solutions for energy conservation, cost reduction, environmental improvement, etc.



Main targets are manufacturing plants with high-voltage reception and high power consumption.



Reduce CO<sub>2</sub> emissions and energy costs.

Secure alternative power supply in case of sudden power outages

(BCP measures in case of disasters), etc.

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Net sales: ¥21.6 billion [-0.6%]

Operating income: ¥0.9 billion [-12.9%]

Final income: ¥1.5 billion [+154.3%]

<sup>\*</sup> For net sales, operating income, final income, the number in the 2nd Quarter of fiscal year ending March 2022 is used.

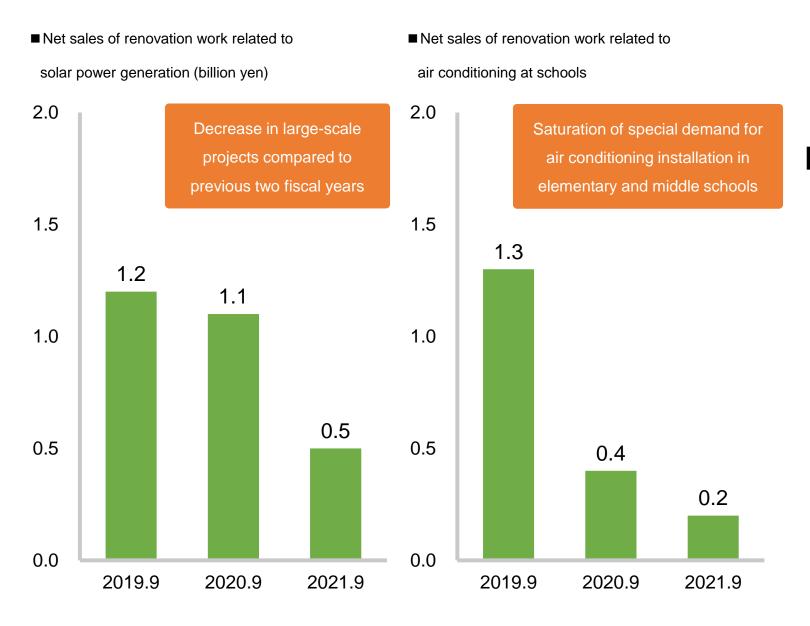
<sup>\*</sup> Final income indicates profit attributable to owners of parent.

Decrease in sales and profit due to less renovation work and higher labor costs associated with proactive hiring of new graduates (104 persons).

Final profit increased due to gains from sales of investment securities (1.3 billion yen).

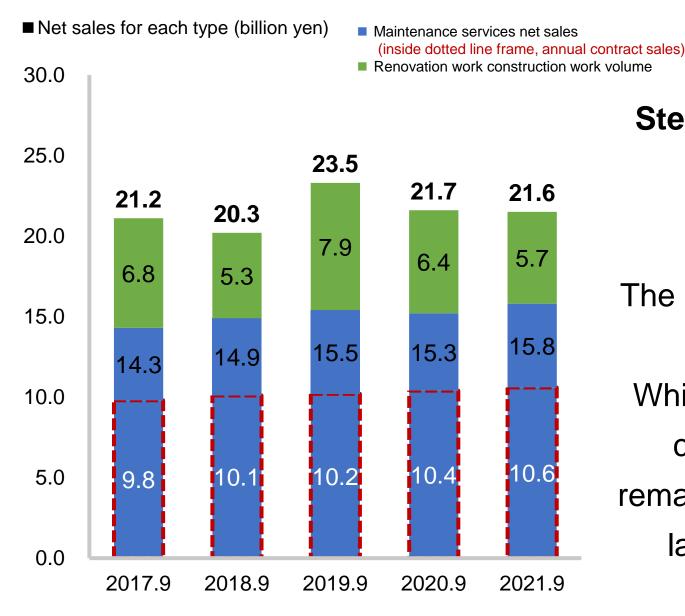
(billion yen, %)

	FY03/2020 2Q		FY03/2021 2Q			FY03/2022 2Q			
Consolidated (cumulative period)	Amount	Ratio to sales	Year-on- year growth ratio	Amount	Ratio to sales	Year-on- year growth ratio	Amount	Ratio to sales	Year-on- year growth ratio
Net sales	23.5	100.0	+15.6	21.7	100.0	(7.5)	21.6	100.0	(0.6)
Maintenance service sales	15.5	66.0	+3.7	15.3	70.4	(1.4)	15.8	73.2	+3.4
Renovation work construction work volume	7.9	34.0	+48.8	6.4	29.6	(19.3)	5.7	26.8	(10.2)
Gross profit on sales	4.5	19.2	+14.6	3.9	18.0	(13.4)	3.8	17.7	(2.0)
Selling, general and administrative expenses	2.8	12.3	+4.1	2.8	13.1	(0.9)	2.9	13.5	+2.1
Operating income	1.6	6.9	+39.9	1.0	4.8	(35.5)	0.9	4.2	(12.9)
Ordinary income	1.7	7.3	+38.2	1.1	5.1	(35.4)	0.9	4.6	(10.5)
Profit attributable to owners of parent	1.0	4.6	+34.0	0.6	2.9	(41.7)	1.5	7.4	+154.3



## Decrease in renovation work

Mainly due to decrease in construction work related to solar power generation and air conditioning at schools



Steady in maintenance, sluggish in

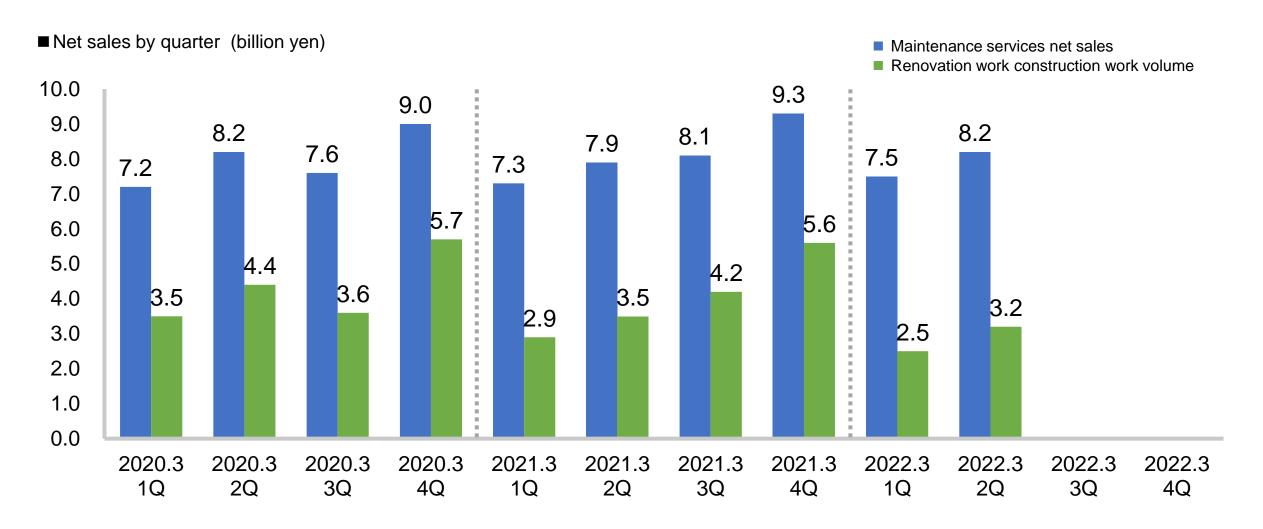
construction

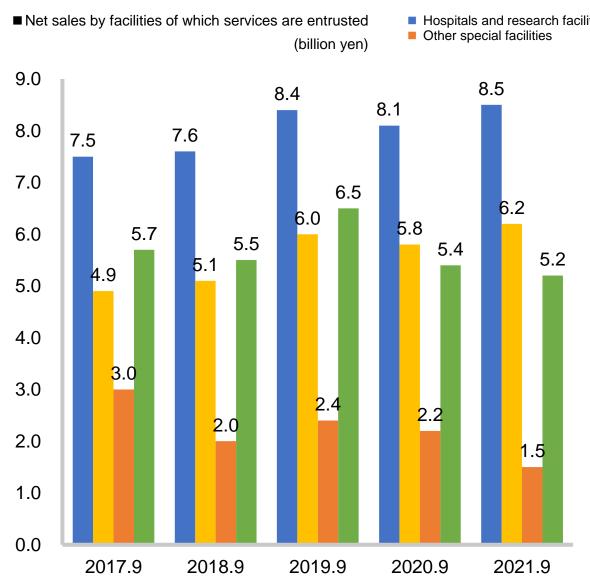


The Covid-19 pandemic had low impact on annual contracts.

While spot maintenance grew steadily centering on hospitals, net sales remained sluggish due to low number of large-scale construction projects.

Maintenance is on pace to exceed the previous fiscal year, but recovery is sluggish in construction work.



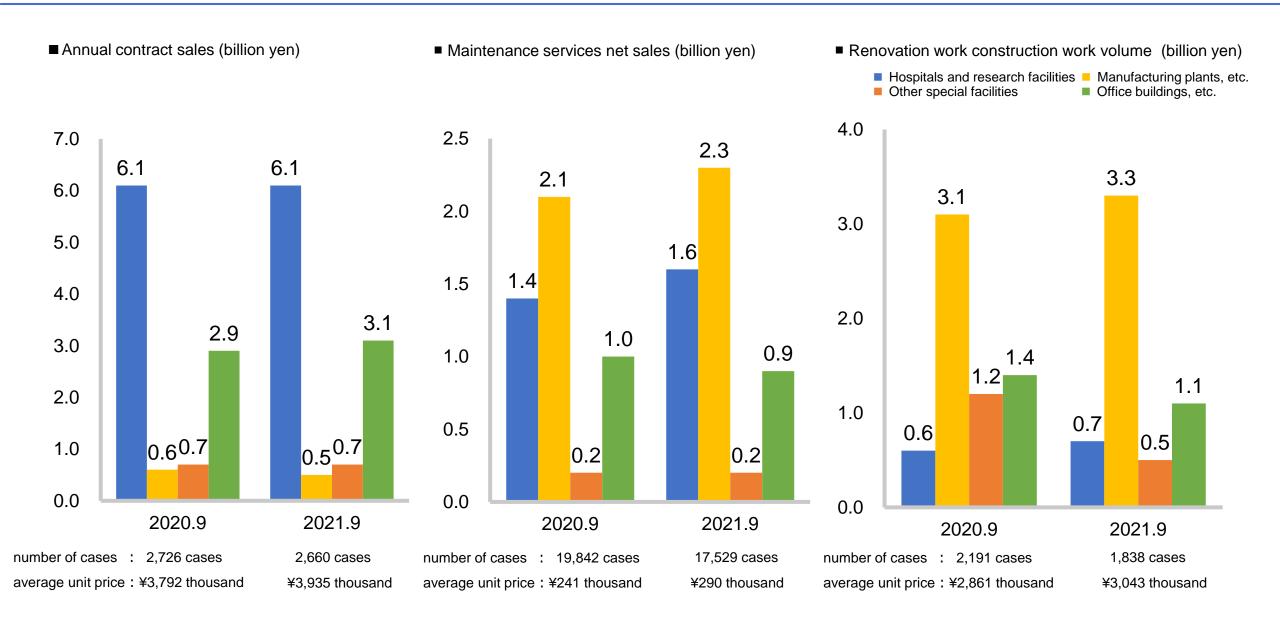


Hospitals and research facilities
 Other special facilities
 Office buildings, etc.

Despite steady growth in spot maintenance and construction work at hospitals and research facilities as well as manufacturing plants, etc.



Sales were sluggish in solar power generation and could not offset the effects of saturation of special demand for air conditioning at schools



<sup>\*</sup> Number of cases and average unit price only count domestic ones.

#### ■ Gross profit margin (%) Gross profit margin Maintenance services gross profit margin Completed construction gross profit margin 25.0 21.6 21.5 21.4 20.0 19.5 20.0 19.3 19.2 **17.7** 18.6 18.0 15.0 14.5 13.5 13.2 12.8 12.6 10.0 5.0 0.0 2017.9 2018.9 2019.9 2020.9 2021.9

## Maintenance gross profit margin: decreased



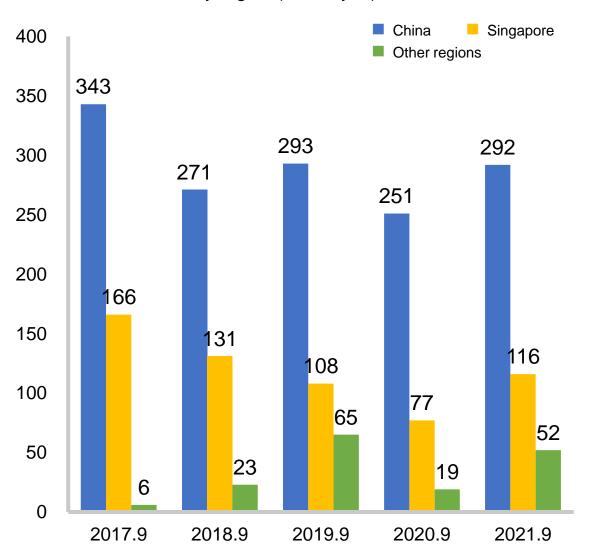
Mainly due to higher labor costs as forward-looking investment

# Completed construction gross profit margin: decreased



Significantly impacted by decline in large-scale construction projects

#### ■ Overseas net sales by region (million yen)



Overseas net sales: ¥ 4.6 billion

Operating income to sales overseas: - 7.5%

Impact of COVID-19 continues



Improved pace of recovery compared to the previous fiscal year under the direct impact of COVID-19, but not yet back to full-scale operations

<sup>\* &</sup>quot;Other regions" of net sales overseas by region are Bangladesh, Malaysia, Vietnam and Myanmar.

Consolidated (cumulative period)	2QFY0	3/2021	2QFY03/2022		
	Amount (billion yen)	Year-on-year growth ratio (%)	Amount (billion yen)	Year-on-year growth ratio (%)	
Cash flows from operating activities	1.6	+137.8	1.7	+5.7	
Cash flows from investing activities	(0.1)	+45.1	1.1	+941.2	
Cash flows from financing activities	(1.2)	(253.5)	(0.7)	+37.5	
Cash and cash equivalent growth	0.2	+218.4	2.1	+862.0	
Balance of cash and cash equivalent at beginning of the period	5.6	(17.8)	6.2	+11.0	
Balance of cash and cash equivalent at end of the period	5.8	(15.4)	8.3	+43.2	

#### The investing CF increased



Review of cross-shareholdings
based on Corporate Governance Code
and sales of investment securities,
with the aim of improving capital efficiency

Consolidated	FY03	/2021	FY03/2022 2Q			
(as of the end of period)	Amount (billion yen)	Year-on-year growth ratio (%)	Amount (billion yen)	Year-on-year growth ratio (%)		
Current assets	20.1	+2.9	19.4	(3.7)		
Fixed assets	14.7	+9.9	13.8	(6.1)		
Total assets	34.9	+5.7	33.2	(4.7)		
Interest-bearing debts	1.2	(29.4)	1.2	(1.4)		
Other liabilities	13.3	+3.8	11.3	(15.0)		
Total liabilities	14.5	(0.2)	12.5	(13.8)		
Total net assets	20.3	+10.4	20.7	+1.8		
Total liabilities and net assets	34.9	+5.7	33.2	(4.7)		

### The capital adequacy ratio increased 57.4% ⇒ 61.2%



Notes and accounts payable for construction contracts, etc.

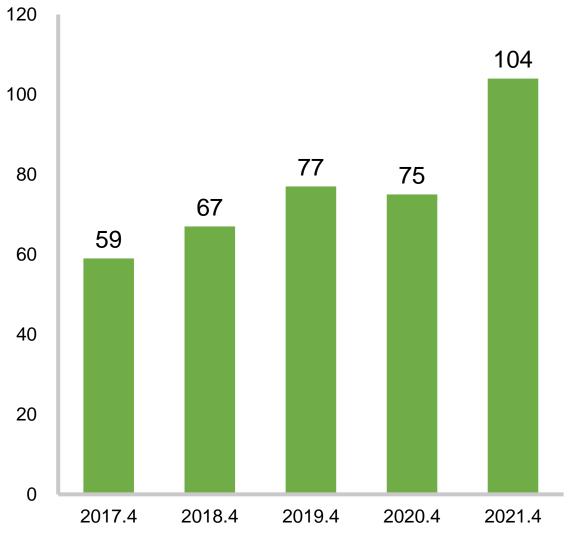
4.6 billion yen ⇒ 3.2 billion yenDecrease in current liabilitiesdue to seasonal factors

While the impact of COVID-19 is not expected to increase from the last period, profits are expected to decrease, despite increased sales, due to factors such as higher labor costs associated with the proactive hiring of new graduates

(billion yen, %)

Consolidated (cumulative period)	FY03/2020			FY03/2021			FY03/2022(forecast)		
	Amount	Ratio to sales	Year-on- year growth ratio	Amount	Ratio to sales	Year-on- year growth ratio	Amount	Ratio to sales	Year-on- year growth ratio
Net sales	49.6	100.0	+7.1	49.1	100.0	(1.1)	52.0	100.0	+5.8
Maintenance service sales	32.2	65.0	+1.0	32.8	66.7	+1.7	35.0	67.3	+6.7
Renovation work construction work volume	17.4	35.0	+20.7	16.3	33.3	(6.1)	17.0	32.7	+4.0
Gross profit on sales	9.3	18.9	+9.6	9.1	18.5	(2.7)	9.2	17.7	+0.9
Selling, general and administrative expenses	6.2	12.6	+5.4	6.1	12.4	(2.5)	6.2	11.9	+1.5
Operating income	3.1	6.3	+19.4	3.0	6.1	(3.2)	3.0	5.8	(0.3)
Ordinary income	3.2	6.5	+18.0	3.1	6.4	(2.3)	3.1	6.0	(1.4)
Profit attributable to owners of parent	1.8	3.8	+5.9	1.9	4.1	+5.2	2.9	5.6	+45.1

#### ■ Number of new graduates hired (persons)



### Number of new graduates hired: 104 persons



Forward-looking investments intended to increase the value of human capital

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### Enhanced human resources value



Capital productivity improvement



Creation of sustainable shareholder value



Improvement of happiness of all stakeholders

### Promote four projects aiming at enhancing human resources value

[Human]

Technological capabilities

Satisfaction level I

[Education]

Recruitment and PR



Improvement of recognition and notability



Improvement of amount and quality of recruitment



Improvement of operational efficiency



Shortening of hours and improvement of quality



Focus on high added-value services



Improvement of systems and environment



Improvement of motivation



Further improvement of ability



**New human resources** cultivation



Early development of new recruits and young employees

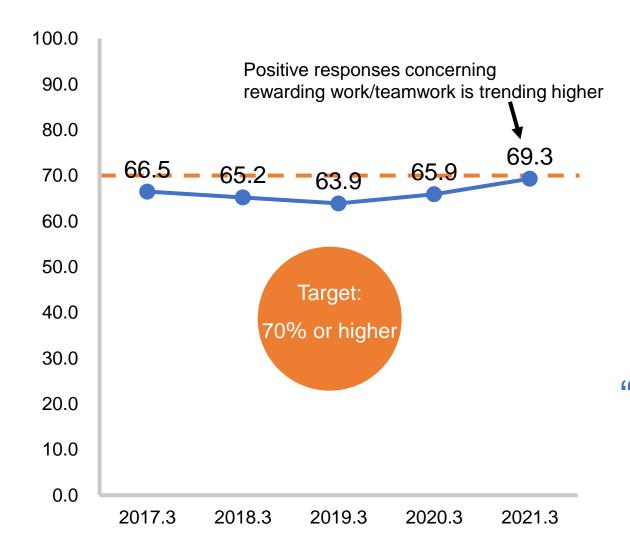


Improvement of employee technological capabilities



Future financial and non-financial capital

### ■ Employee satisfaction levels (%)



# Employee satisfaction levels 69.3%



Basis of customer satisfaction

"Foundation of corporate value"

Linked to human resources

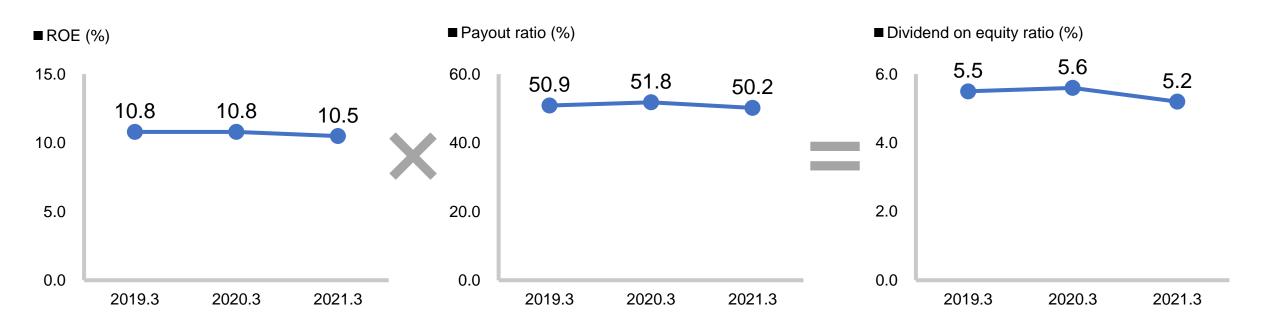
# Most important factor for improving the capital productivity **Fenhancement of human resources value Linked to ESG(Social)**

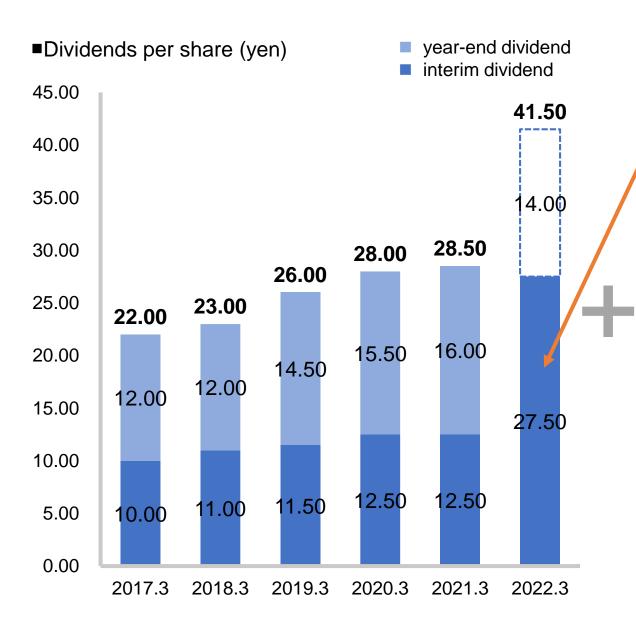


# Maintain dividend payout ratio of 50% by enhancing capital productivity



# Implementation of shareholder return with awareness of dividend on equity ratio





Returning 50% of extraordinary gains from crossshareholdings sales as a special dividend **Dividend per share 13.50 yen** 

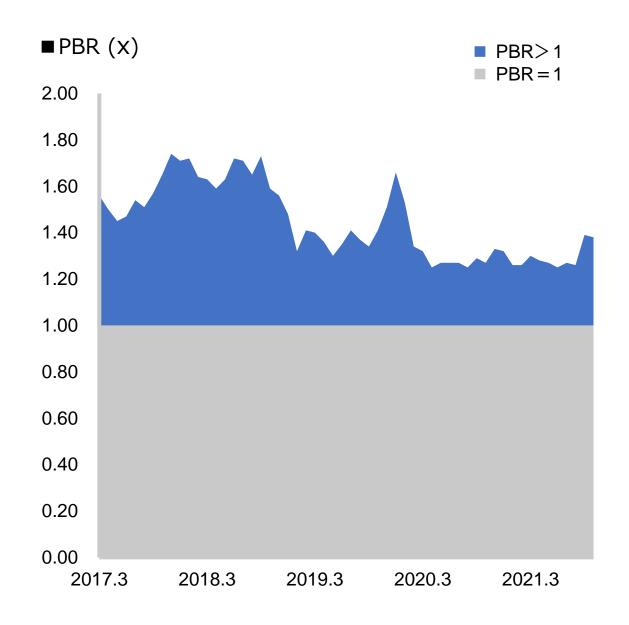
## Decisions on matters related to acquisition of treasury shares

Total number: up to 700,000 shares (2.01%)

Total amount: up to 500 million yen

Period: November 2021 to July 2022

Method: purchase on the Tokyo Stock Exchange





Evaluation of non-financial capital



"Creation of sustainable shareholder value"

**Linked to ESG (Governance)** 



Medium- to long-term expansion of corporate value Improvement of happiness of all stakeholders Net sales: ¥55 billion (Ratio of sales of facilities with special environment 75%)

Operating income: ¥3 billion (Operating income to sales overseas 5%)

Profit attributable to owners of parent: ¥1.9 billion

EPS: ¥54 (Payout ratio: 50%)

ROE: Maintain 10%

<sup>\*</sup> For net sales, operating income, final income, EPS, ROE, the Target number in the fiscal year ending March 2024.

<sup>\*</sup> Final income indicates profit attributable to owners of parent.

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